### The Problem

**E-commerce Disputes** 

The Internet causes a large increase in consumer disputes, especially in international settings.

Disputes 155M 2019 2030

3-5%
of e-commerce
transactions
end in disputes.

30 days is the average time to solve a dispute.

120k disputes raised in EU ODR since 2017.



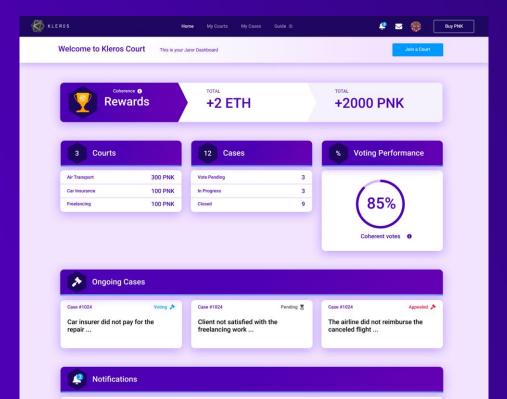


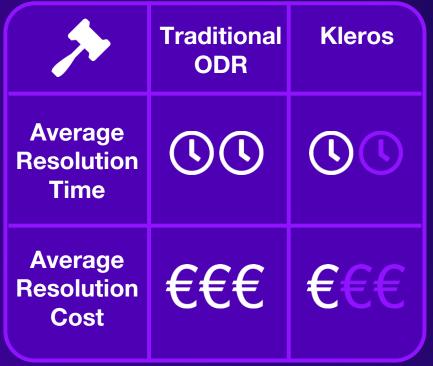


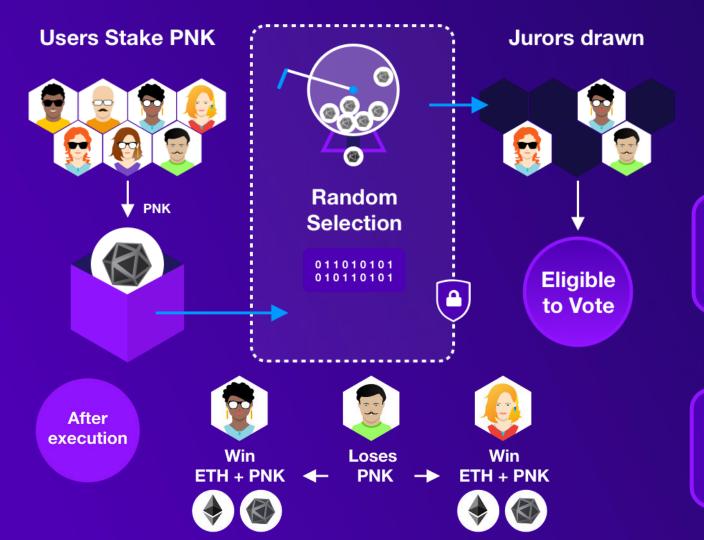


#### The Solution

Kleros is a blockchain platform that uses crowdsourced jurors for resolving small consumer claims in a cheap, fast and fair way.







# **Technolog**

Secured by Blockchain

Ρ + ε

Advanced Cryptoeconomics

### **Traction**

Kleros is already in use on several platforms.



**Until January 2020** 

€400k secured by Kleros.

Over **200 jurors** registered on Kleros Court.

Over 150 cases ruled on.

Over €15k paid in fees to jurors.

## **European Impact**

Kleros can help European consumers resolve disputes in a fast, affordable and fair way in a wide number of areas.

